



Customer Portal

The MacroHealth Customer Portal puts your data at your fingertips with on-demand access to Optimization Analyses, Performance Reports, and Operational Dashboards. Turn insights into action, proactively manage claims operations, and identify new optimization opportunities while ensuring program performance.

Your Data. Your Insights. Your Advantage.

MacroHealth's Customer Portal surfaces Payer's data in actionable reports and dashboards to maximize outcomes and drive growth.



On-Demand Analytics:

- **Network Optimization Analysis:** Explore your interactive Network Optimization Analysis report at any time.
- **Performance Reports:** Access a series of performance reports to examine your ongoing claims spending, gross and net discount amounts, network performance and more.
 - At-a-Glance
 - States & Providers
 - Products Overview
 - Services Detail
 - High-Cost Claimants
 - Inpatient DRGs



Claim-Level Data:

Access and download claim-level data to share with internal teams.



Operational Dashboards:

View status reports for Connect workstreams and claim files shared with connected networks.



Self-Service Support:

Create, view updates, and manage support tickets directly within the portal.

SSO Login

Dashboard Views

Multiple User Profiles

Interactive Reports



Drive Results with Your Data

Leverage data insights and operational reports to stay competitive in the marketplace.



Continually Monitor Your Spend

Track network performance to identify issues early and uncover growth opportunities.



Make Decisions with Confidence

Use real-time insights to guide business decisions and fuel growth.



Boost Team Collaboration

Centralize monitoring and increase cross-team visibility to streamline workflows and prevent costly operational issues.

Discover how you can unlock growth and maximize efficiency by utilizing data-driven tools and insights in your Customer Portal.

Email info@macrohealth.com or learn more at MacroHealth.com.